



..... **USA INC.** .....

1512-1 Capital Circle S.E, Tallahassee, FL 32301 (850-421-6002)

### Warranty Repair/General Repair Authorization Form

Please fill out below information and return this form with the product in need of repair. This form is used for warranty repairs and out of warranty repairs. Once we receive your repair, we will contact you within 1 business day for your authorization. **If we are unable to reach you, after 30 days the product sent in for repair will be discarded and will not be replaced.** Please ship products back to address below using a carrier of your choice. Make sure to pack the product to prevent any further damage while in transit. We are not responsible for any products that are damaged or lost during shipping to us.

Createch USA Inc.  
Attention to: Repairs Department  
1512-1 Capital Circle S.E  
Tallahassee, FL 32301  
850-421-6002

#### Customer Information/Return Address

Date: \_\_\_\_\_  
Name: \_\_\_\_\_ Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_  
E-mail: \_\_\_\_\_ Phone: \_\_\_\_\_

#### Product Information

Model Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Reason for Repair:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### Optional

Most repairs if not covered under warranty or out of warranty repair cost under \$100.00 with return shipping. If you would like to pre-authorize your repair up to \$100.00 to prevent any delays, please provide credit card information below. We will not charge your card if repairs are over \$100.00. If credit card information is not provided, we will email you at address above with cost of repair and a link to pay by credit card.

Name on credit card: \_\_\_\_\_  
Card Number: \_\_\_\_\_ CVC Number: \_\_\_\_\_  
Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Pre-Authorization Signature: \_\_\_\_\_